

# CALIFORNIA AUTOMOBILE ASSIGNED RISK PLAN

## *Administrators of the California Low Cost Automobile Insurance Program*

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September 1, 2018

**SUBMEM (CAIP) 18-01**

**SUBMEM (CAARP) 18-01**

**SUBMEM (CA LCA) 18-01**

### **Notice to Carriers Writing and Servicing California Policies**

New modification for insurer, CAIP, and LAD servicing carrier performance standards for hours of operation to provide customer service.

- The CAIP servicing carrier writing and servicing CAIP policies must be able to provide customer service on weekdays between the hours of 8 A.M. and 4 P.M. Pacific Time.
- The LAD servicing carriers and insurers writing and servicing CAARP and Low Cost Auto policies must be able to provide customer service on weekdays between the hours of 8 A.M. and 5 P.M. Pacific Time.

### **Low Cost Auto – Other Insurance in the Household**

Eligibility requirements have been expanded to include:

- (1) an applicant who resides in a household where their spouse or another member of the household has their own automobile liability insurance policy and
- (2) an applicant who purchases or maintains an automobile liability insurance policy other than a Low Cost Auto Policy covering an automobile or motor vehicle that cannot be covered by the Lost Cost Program.

### **Effective Date(s) October 1, 2018**

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